

# AMZN

## Social context

**“Technology has allowed people to outsource the things they don’t want to do; they can now have someone else go grocery shopping for them, pick up their takeout, bring them packages in under two hours so they don’t have to go to a store. [...] ‘The fundamental question is really what the quality of these jobs is going to be’ [sociologist Steve Viscelli says].”**

**source:** Alana Semuels, *I Delivered Packages for Amazon and It Was a Nightmare*, „The Atlantic”, 2018